

General Conditions

The annual Burner Maintenance Service Plan costs \$369 and is billed on the renewal date. The Service Plan is a great value since it includes the annual efficiency tune-up (if purchased separately this costs \$218). The efficiency tune-up can conserve as much as 10% of your fuel usage. As well, you will get a 20% discount on all replacement parts (parts only - labor is not discounted) needed to repair your equipment during a service call. If a diagnosis is needed, the diagnosis fee will be waived. This is a \$154 value.

Eligibility – Burner Maintenance Service Plans are available exclusively to our customers who are on automatic delivery, who use a minimum of 500 gallons of oil per year, and whose accounts are not past due. Service Plans are automatically void and non-refundable if the customer buys oil or service elsewhere or whose account is past due. This agreement is also void and non-refundable if the customer terminates oil delivery or if entry arrangements are not allowed or are not reasonable.

Service Hours—Annual tune-ups and scheduled service must be performed during regular service hours (between 8am and 4pm). Reasonable entry arrangements must be made. Emergency service refers to no heat, no hot water, smoke, or leaks.

Please note: No Heat calls are not considered an emergency during the warm weather months (May-September) or when it is unseasonably warm in the winter.

Inspection – We reserve the right to inspect equipment prior to Burner Maintenance Service Plan coverage.

Not Serviceable Parts – Our obligation to repair or replace parts is subject to their availability through normal sources. We are not obligated to service equipment with design defects or those that are obsolete or not serviceable. We will notify the customer should this problem occur during the terms of this agreement.

Excluded from Coverage – Kerivan-Lane Inc.'s Burner Maintenance Service Plan is extensive, but no oil company covers every part in your heating system. Furthermore, standard hourly labor charges will apply to any service performed to repair or replace a part which is not covered. Customers wanting coverage on all parts should choose the Enhanced Complete Oil Heating System Maintenance Plan and receive a 20% discount on repair bills.

Excluded parts: All water related parts such as water piping, devices used to maintain water levels or pressure, water valves, tankless heaters and accessories, humidifiers, zone valves, oil tanks, oil tank sludge, oil lines, blocked oil lines, direct-drive blower motors, blowers, and power venters.



Kerivan-Lane
Plumbing • Fuel Oil • Propane
Oil & Gas Heating • Ductless Systems

Traditional Oil Burner Maintenance Plan



Priority Service • Installations • Local Expertise • Discounts

(781) 444-0279

Emergency Calls (617) 527-1745*

*Nights & Holidays - Additional Charges May Apply

Sign up now at

www.KerivanLane.com

Peace Of Mind For
Only \$369 Annually



Master Plumbing License #9739

Family Owned and Operated for Over 90 Years

Oil Heating System Maintenance Plan

Includes the Following Benefits:

Peace Of Mind
For Only \$369
Annually



Heating System Tune-Up & Efficiency Test

- Combustion Efficiency Test
- Clean Boiler/Furnace Heat Exchanger
- Replace Oil Filter/Gasket and Fuel Pump Strainer
- Check Fuel Flow
- Adjust Flame Igniters
- Test Transformer and High-Tension Leads
- Inspect Burner End Cone
- Clean Burner Fan and Air Shutter
- Inspect Burner Pump Coupling
- Test Flame Safety Lockout
- Test High-Temperature Limit Safety
- Test Low-Water Cutoff (Steam System Only)
- Drain Expansion Tank, If Necessary
- Test Service Switch Operation
- Lubricate Burner Motors
- Lubricate Circulator Motors/Blower Motors
- Inspect Belts and Air Filter (Warm Air System)



Safety Inspection

Your home heating system is complex and relies on multiple components to operate properly. A Kerivan-Lane, Inc. certified technician will ensure overall operation of your system based on industry best practices!



24-Hour Emergency Service

At Kerivan-Lane, Inc., we are here for our customers. Comfort Plan customers have 24-hour emergency priority service. Rest assured that whenever you need us, we will be there for you (see General Conditions).



Parts Protection

Repair or replacement of the following parts or controls:

- | | | |
|---------------------------------|--------------------------|-----------------------|
| Burner Motor | Fuel-Pump Strainer | Pressuretrol |
| Burner Transformer | Fuel Filter | Cadmium Cell |
| Burner Fan | Electrode Assembly | Fan and Limit Control |
| Burner Coupling | Ignition Leads and Clips | Standard Aquastat |
| Burner Switch | Turbulator | Standard Thrmst. T87 |
| Burner Electrodes | Primary Relay | Burner Tube |
| Burner Nozzle | Air Filters | Burner End Cone |
| Burner Fuel Pump | Blower Belt | Solenoid Valve |
| Safety Thermal Switch | Blower Motor | Boiler Gauge Glass |
| Safety Thermal Oil Valve Burner | | Tridicator P/T Gauge |

*No water related items covered (See excluded parts on back)

Premium High-Efficiency Heating Oil Plus™



Consistent use of Heating Oil Plus can warm your home for less money by helping to:

- ✓ Reduce fuel consumption
- ✓ Allow your burner to operate at its best efficiency
- ✓ Avoid untimely no-heat situations
- ✓ Extend the life of your heating system



Complete Service You Can Trust



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Home Heating Oil



Propane
Comfort



Air Conditioning



Fujitsu Ductless
System Heat Pumps



Natural Gas
Service & Piping



Water Heater Service
& Replacement



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