

General Conditions

The annual Burner Maintenance Service Plan costs \$330.00 and is billed at the end of May each year or can be billed at \$27.50 per month (for a minimum of 12 months). The Service Plan is a great value since it includes the annual efficiency tune-up (if purchased separately this costs \$189). The efficiency tune-up can conserve as much as 10% of your fuel usage.

Eligibility—Burner Maintenance Service Plans are available exclusively to our customers who are on automatic delivery, who use a minimum of 500 gallons of oil per year, and whose accounts are not past due. Service Plans are automatically void and non-refundable if the customer buys oil or service elsewhere or whose account is past due. This agreement is also void and non-refundable if the customer terminates oil delivery or if entry arrangements are not allowed or are not reasonable.

Service Hours—Annual tune-ups and scheduled service must be performed during regular service hours (between 8am and 4pm). Reasonable entry arrangements must be made. Emergency service refers to no heat, no hot water, smoke, or leaks.

Please note: No Heat calls are not considered an emergency during the warm weather months (May-September) or when it is unseasonably warm in the winter.

Inspection—We reserve the right to inspect equipment prior to Burner Maintenance Service Plan coverage.

Unserviceable Parts—Our obligation to repair or replace parts is subject to their availability through normal sources. We are not obligated to service equipment with design defects or those that are obsolete or unserviceable. We will notify the customer should this problem occur during the terms of this agreement.

Excluded from Coverage—Kerivan-Lane Inc.'s Burner Maintenance Service Plan is extensive, but no oil company covers every part in your heating system. Furthermore, standard hourly labor charges will apply to any service performed to repair or replace a part which is not covered. Customers wanting coverage on all parts should choose the Enhanced Complete Oil Heating System Maintenance Plan and receive a 20% discount on repair bills.

Excluded parts: *All water related parts such as water piping, devices used to maintain water levels or pressure, water valves, tankless heaters and accessories, humidifiers, zone valves, oil tanks, oil tank sludge, oil lines, blocked oil lines, direct-drive blower motors, blowers, power venters, power venter parts, clock thermostats, circulators, low-water cutoffs, combustion chambers, and triple aquastats. This agreement does not cover damage due to fire, flood, storms, freezing, power failures/surges, or other uncontrollable acts.*



Kerivan-Lane
Plumbing • Fuel Oil • Propane
Oil & Gas Heating • Ductless Systems

Traditional Oil Burner Maintenance Plan



Priority Service • Installations • Local Expertise • Discounts

(781) 444-0279

Emergency Calls (617) 527-1745*

(Nights & Holidays - Additional Charges May Apply)

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www.kerivanlane.com

Peace of Mind for Only
**\$27.50 Per Month or
\$330 Annually**

Master Plumbing License #9739



Family Owned and Operated for Over 90 Years

Oil Heating System Maintenance Plan

Includes the Following Benefits:

Peace of Mind for Only
**\$27.50 Per Month or
\$330 Annually**



Heating System Tune-Up & Efficiency Test

- Combustion Efficiency Test
- Clean Boiler/Furnace Heat Exchanger
- Replace Oil Filter/Gasket and Fuel Pump Strainer
- Check Fuel Flow
- Adjust Flame Igniters
- Test Transformer and High-Tension Leads
- Inspect Burner End Cone
- Clean Burner Fan and Air Shutter
- Inspect Burner Pump Coupling
- Test Flame Safety Lockout
- Test High-Temperature Limit Safety
- Test Low-Water Cutoff (Steam System Only)
- Drain Expansion Tank, If Necessary
- Test Service Switch Operation
- Lubricate Burner Motors
- Lubricate Circulator Motors/Blower Motors
- Inspect Belts and Air Filter (Warm Air System)



Safety Inspection

Your home heating system is complex and relies on multiple components to operate properly. A Kerivan-Lane, Inc. certified technician will ensure overall operation of your system based on industry best practices!



24-Hour Emergency Service

At Kerivan-Lane, Inc., we are here for our customers. Comfort Plan customers have 24-hour emergency priority service. Rest assured that whenever you need us, we will be there for you (see General Conditions).



Parts Protection

Repair or replacement of the following parts or controls:

Burner Motor	Fuel-Pump Strainer	Pressuretrol
Burner Transformer	Fuel Filter	Cadmium Cell
Burner Fan	Electrode Assembly	Fan and Limit Control
Burner Coupling	Ignition Leads	Standard Aquastat
Burner Switch	and Clips	Standard Thrmst. T87
Burner Electrodes	Turbulator	Burner Tube
Burner Nozzle	Primary Relay	Burner End Cone
Burner Fuel Pump	Air Filters	Solenoid Valve
Safety Thermal Switch	Blower Belt	Boiler Gauge Glass
Safety Thermal Oil	Blower Motor	Tridicator P/T Gauge
Valve Burner		

*No water related items covered (See excluded parts on back)

Premium High-Efficiency Heating Oil Plus™



**Consistent use of Heating Oil Plus can
warm your home for less money by helping to:**



- Reduce fuel consumption
- Allow your burner to operate at its best efficiency
- Avoid untimely no-heat situations
- Extend the life of your heating system



Complete Service You Can Trust



Premium Bioheat®
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Propane
Comfort



Air Conditioning



Fujitsu® Ductless
System Heat Pumps



Natural Gas
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Water Heaters
Service
& Replacement



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BBB Rating **A+**