



**Kerivan-Lane**  
Plumbing • Fuel Oil • Propane  
Oil & Gas Heating • Ductless Systems

## Residential Plumbing Maintenance Plan

### General Conditions

1. The term of this plan is for a minimum twelve (12) months or a one (1) year period and will renew automatically at prevailing rates on the anniversary date of each year (unless the customer, at 30 days prior to contract anniversary date of each year, notifies the Company in writing to terminate such plan). No refund will be issued after 30 days, or if parts or services have been provided since the issuance.

2. Kerivan-Lane reserves the right to inspect and approve the plumbing system before coverage is issued. Any repairs to bring the system to acceptable conditions will be charged at prevailing rates.

3. This Agreement does not cover labor or materials to repair any damage to the plumbing system caused by the customer's neglect, including, but not limited to, failure to have heat set above 55 degrees Fahrenheit, having heating systems turned off completely, or improper usage or maintenance of plumbing system. Damage, repairs, or replacement of parts or components that are caused by acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges or water damage are not covered by this plan.

4. The Company will provide service as soon as practical during normal business hours under normal conditions or on an emergency basis, if necessary. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as acts of God; unavailability of mechanics or parts; failure or interruption of customer's electricity; inaccessibility of the system; storms, floods, or other severe weather conditions; or governmental laws or regulations.

5. The customer agrees to release and hold the Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, water leaks, and premises left unattended. The customer agrees that the Company shall not be liable for any incidental, special, or consequential damages incurred by the customer or by third parties, including environmental and water cleanup.

6. The customer is responsible for safe access to their driveway and all aspects of the plumbing system. Work areas must be safe and sanitary for personnel. The Company reserves the right to refuse to work in unsafe or unsanitary conditions.

7. Amendment and Cancellation. We may amend or change the terms of this plan at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this plan at any time. Your termination of this plan will not affect any of our rights or your obligations arising under this plan prior to termination.



Priority Service • Installations • Local Expertise • Discounts

**(781) 444-0279**

Sign up now at

**www.kerivanlane.com**

Peace of Mind for Only  
**\$16.50 Per Month or  
\$198 Annually**

Master Plumbing License #9739



*Family Owned and Operated for Over 90 Years*

# EVERYBODY NEEDS A TRUSTWORTHY, RELIABLE PLUMBER

Award-Winning Plumbing Division



## Plumbing Maintenance Plan

Includes the Following Benefits:

Peace of Mind for Only  
\$16.50 Per Month or  
\$198 Annually



### Annual Onsite Inspection

We will schedule a time to visit your residence and inspect major plumbing systems. Our licensed professionals will be available for your questions and we'll fix your issues.



### Inspection Checklist

This inspection checklist helps save money in the long run by identifying small problems that can become larger and more expensive in the future. This annual inspection will also help mitigate unforeseen issues that can cause inconvenience or an emergency situation.



### Priority Service

We are available for our Maintenance Plan customers on an emergency or planned basis. Have a plumbing problem, emergency, or question? Just call us.



### 20% Discount on Repair Bills

Customers enrolled in the Plumbing Maintenance Plan will receive a 20% discount on repair bills. (Discounts do not apply to renovations or new system construction.)

## Renovations

Think of Kerivan-Lane for all your plumbing needs, including renovations. We do bathrooms, kitchens, and outside projects. Have a question or project in mind? Call us and get a trusted service partner to quote the job.



## Complete Service You Can Trust



Premium Bioheat®  
Home Heating Oil



Propane  
Comfort



Air Conditioning



Fujitsu® Ductless  
System Heat Pumps



Natural Gas  
Service & Piping



Water Heaters  
Service  
& Replacement



Master Plumbing  
Services License #9739



Boiler Installation  
& Service

Combine our Plumbing Maintenance Plan with any of the following and

# SAVE \$20!

Oil Heat • Air Conditioning • Gas

(781) 444-0279